

**Joseph & Jacqueline E. Vogt**

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RECEIVED

NOV 29 2010

PUBLIC SERVICE  
COMMISSION

November 24, 2010

Jeff Derouen  
Executive Director  
Public Service Commission  
211 Sower Boulevard  
Frankfort, KY. 40602-0615

Dear Sir:

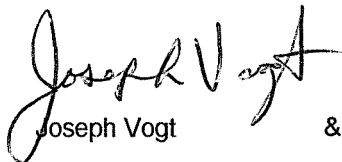
Please consider this letter as a formal request for intervention on the recently propose rate increase filed by Hillridge Facilities Inc. to the Public Service Commission. This requested increase amounts to an 81.1% increase including an \$11.19 monthly surcharge for sewer service.

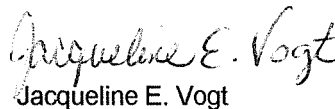
As 25 year residents of the Hillview subdivision we are not only concerned about these excessive rate increases but also the poor levels of service experienced over the years including the current status of the system. No customer surveys have ever conducted by Hillridge Facilities Inc. and complaint calls were never returned or returned late.

1. Why is this infrastructure not part of the MSD system yet? MSD has the ability to perform to high performance levels and addresses customer concerns in a timely manner.
2. Have any independent system audits been conducted and if so where can they be found?
3. Is their operating permit current?
4. Is the facility fully complaint with DOW, EPA and Air Quality standards? Which agency is responsible for audits, Enforcement and oversight?

Thank you for any help and support you can supply to address these concerns

Sincerely,

  
Joseph Vogt &

  
Jacqueline E. Vogt

cc: Josh Nacey  
Kentucky Division of Water  
200 Fair Oaks Lane 4<sup>th</sup> Floor  
Frankfort, KY. 40601

Councilman Stuart Benson  
601 Jefferson Street  
Louisville, KY. 40202