

November 16, 2010

Regarding: Hillbridge Sewer facility, Lou. KY  
rate increase.

Dear Mr. Derouen,

We are writing this letter to request an intervention regarding the Price increase of 31.1% of The Hillbridge Facilities Inc., Stony Brook Dr., Louisville, KY 40299. We feel the 31.1% rate increase is far beyond reasonable and unjustified. The rate increase would be an extreme burden on not only those of us that are on a fixed income, but on every resident involved.

It is our opinion that Hillbridge Facilities, Inc. is attempting to repair/update the sewer facilities at the expense of residents and to profit substantially from this rate increase.

The facility is poorly maintained + operated. The stench from the facility is horrible at times during all seasons of the year. We can't even open our windows at times to receive fresh air and to also save money on our utility bills.

We would appreciate your intervention in this matter. Thank you.

Sincerely,

Mr & Mrs. Gerald Rankin  
3910 Kirby Ln.  
Louisville, KY 40299

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COMMISSION

Copies of letter are also being sent to:

Josh Nacey, KY Division of Water.

Attorney General, Office of Rate Intervention.

Councilman, Stuart Benson.