

2010-00426

November 8, 2010

Mr. Jeff DeRouen
Executive Director
Kentucky Public Service Commission
P.O. Box 615
211 Sower Boulevard
Frankfort, KY 40602

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PUBLIC SERVICE
COMMISSION

Dear Mr. DeRouen:

Last week, I received a notice from Hillridge Facilities, Inc. about its application to the Public Service Commission for a proposed increase of 81.1% (including a surcharge of \$11.19 per month) in the monthly sewer service rate.

As a resident of Hillridge subdivision, I am exercising my right to intervene. I believe, as any reasonable person would, that the proposed increase is outrageous. The proposed rate hike is even more ludicrous when you consider the Hillridge residents who've had to put up with the stench of the treatment facility and the unwavering refusal of its owners/operators to work cooperatively with their customers.

Example: Several years ago, I experienced a problem with sewage backup in my basement. The plumber I called for repairs said it appeared that the blockage was not on my property, but in the Hillridge Facilities section of the sewer line. I sent the bill to Hillridge Facilities with a letter, followed by a phone call a few weeks later. Mr. Ridge said he didn't have my letter at hand, but would look it up and see what he could do. Nothing happened. I phoned again later, but again no action was taken to reimburse my costs. From what I've heard, this is typical behavior. Hillridge Facilities ignores reasonable requests from its customers - but doesn't hesitate to propose UNreasonable rate increases for its poor service.

I strongly object to the proposed rate increase, and I ask that you consider this "motion to intervene" when reviewing the application submitted by Hillridge Facilities.

Sincerely,



Jean Fortwengler
9013 Lethborough Drive
Louisville, KY 40299