

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

WANDA SUE CASTLE)	
)	
COMPLAINANT)	
)	CASE NO.
V.)	2010-00406
)	
KENTUCKY-AMERICAN WATER COMPANY)	
)	
DEFENDANT)	

O R D E R

On November 8, 2010, Defendant, Kentucky-American Water Company ("KAWC"), filed its Answer to the Complaint filed by the Complainant, Wanda Sue Castle. In its Answer, KAWC states that it has reviewed Ms. Castle's water usage for every month since January 2009 and the usage is consistent and typical. Based on this review, KAWC states that, of Ms. Castle's October 2010 bill totaling \$46.38, less than half of the bill (\$20.57 or 44.35 percent) is for KAWC charges. The remainder of the bill is for: (1) Lexington-Fayette Urban County Government's ("LFUCG") charge for sewer use (\$15.49); (2) LFUCG's Water Quality Management Fee (\$4.32); (3) LFUCG's landfill charge (\$4.50); (4) school tax (\$.62); (5) franchise fee (\$.62); and (6) Kentucky River Authority's withdrawal fee (\$.26).

KAWC further states that all meter readings on Ms. Castle's account since January 2009 have been actual readings, except for February 2009, which was an estimated reading. In addition, KAWC states that the meter on the account was

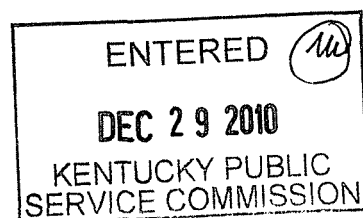
replaced on July 14, 2009 and that the usage on the account has been consistent and typical, both before and after the meter change. KAWC states that it is without sufficient information to admit or deny Ms. Castle's allegations regarding her daily activities, personal schedule, water usage activities, persons using water at her residence, leak testing, her parents' water bill, or her beliefs as to the amount her water bill should be.

Within 20 days of the date of this Order, Ms. Castle should file a written response to KAWC's Motion to Dismiss with the Commission addressing the issues raised therein. KAWC should file its Reply, if any, no later than 10 days thereafter.

IT IS THEREFORE ORDERED that:

1. Complainant, Wanda Sue Castle, shall submit a written response to KAWC's Motion to Dismiss within 20 days of the date of this Order.
2. Any Reply to the Response shall be filed no later than 10 days thereafter.
3. Failure by Complainant to file a written response within 20 days of the date of this Order may be grounds for the Commission to dismiss the Complaint.

By the Commission



ATTEST:


Executive Director

Wanda Sue Castle
3761 Belleau Wood Drive
Lexington, KY 40517

Nick O Rowe
President
Kentucky-American Water Company aka Kentucky
2300 Richmond Road
Lexington, KY 40502